

JOB TITLE:	Fibre Field Engineer
REPORTING TO:	Fibre Regional Team Lead
DIRECT REPORTS:	None
JOB LOCATION:	Regional – Home Based
JOB PURPOSE:	Field based role facilitating the maintenance and incident response for events on the OFNL network

Responsibilities

The Fibre Field Engineer primary role is to maintain and perform repair OFNL's active and passive network. This position will also require participation in a call out rota attending faults or maintenance work during out of hours periods including weekends and public holidays.

- Provide on-site support for both Assure and Provide team functions in the Network Operations Centre.
- Ensuring that all work is undertaken to a high standard of safety and technical quality by following all appropriate generic and specific method statements, work procedures and safety instructions.
- Attend broadband, telephone, and TV reception service faults in customer premises.
- Act as first responder to OFNL incidents in your region.
- Diagnosing on site faults to identify root cause and implementing the desired fix in accordance to the Service Level Agreement.
- Perform periodic maintenance of network assets as required.
- Work safely at all times wearing relevant PPE that is supplied.
- Complete all relevant paperwork accurately to the desired standard and return within the communicated timeframe.
- Optic Fibre repair - Customer facing singleton working in customers premises, homes, offices, schools etc and off-site in the Openreach underground access network (confined spaces).

Special conditions applying: We require all our Fibre Field Engineer to have their criminal records checked through the Disclosure and Barring Service (DBS). This is due to the nature of the role going into customers' homes. This is in accordance with the BUUK Recruitment of Ex-Offenders Policy.

Person Specification

Criteria	Essential	Desirable
QUALIFICATIONS	Full UK Driver's License CSCS Card	City & Guilds 3667-02 NRSWA certificate Safety underground certificate SA002 Duct survey certificate S6

EXPERIENCE/ KNOWLEDGE	<p>Experience of FTTH networks</p> <p>Fibre Splicing</p> <p>Use of an OTDR tester and an ability to analyse results</p>	<p>GPON experience</p> <p>Hands on experience in installation and commissioning of telecommunication equipment</p>
ABILITIES/SKILLS	Self-motivated and enthusiastic.	Able to adapt to changing work practices and environment.
EMPLOYEE LEVEL	Team member (non-managerial)	